



SOUTH AFRICAN AIRWAYS

A STAR ALLIANCE MEMBER 

IZINDABA

*Welcome to Izindaba (which is Zulu for news in case you were wondering).
This is our new monthly trade newsletter where we will update you on the latest news, product
developments, hints and important pieces of information from SAA.*

Read on and learn more!

Its been a YEAR Already!

Time flies when you're having fun, and the last year has been a blast. Believe it or not, SAA resumed service Perth – Johannesburg in late April 2024, and we have managed to grow the initial 3 flights per week schedule, to 5 a week currently.

We couldn't have done this without your support, and we offer a sincere thank you to everyone who has booked SAA in the past year, and hope you continue to do so well into the future!



Mixed Cabin Fare - Reminder

As we announced last month, SAA has released a mixed cabin fare between BNE/SYD/ADL/MEL and JNB/CPT/DUR/PLZ/HRE/WDH/VFA/DAR. This fare allows travel in Economy class on the Australian Domestic sectors and Business Class on SAA flights between Perth & Johannesburg and connecting flights within Africa (where SAA offers Business class).

The base fares are shown below to the various destinations, and for detailed instruction on how to price the mixed-cabin Itinerary's click [here](#)

We have also created a separate presentation to explain the benefits of the product in a little more in depth. To view that presentation click [here](#)



Purchasing an Exit Row seat

Additional Requirements and Conditions for Exit Row Seats.

In order to sit in the Emergency Exit Row Seat, passengers shall comply with all legal and safety standards:

- **Passengers must be at least 16 years** or older at the time of flying and acknowledge the exit row briefing given by cabin crew once on board the aircraft.
- Passengers must be willing to assist in the unlikely event of an emergency and be able to **speak and understand English** and carry out instructions. In the event of an emergency, passengers have to **be able to check outside conditions** and react to cabin crew commands and be able to reach, open, lift and throw out an exit door that weighs up to 27kg (60lbs).
- Passengers **cannot sit in the emergency exit row if they have any permanent or temporary impairment, for example, deaf, hearing impaired, blind, vision-impaired, any strength or mobility limitation, intellectual impairment** or be travelling with a service dog
- **Passengers travelling with someone who needs their assistance in an emergency or passengers who are seated with an infant or passengers who require an extension seat belt, will not be eligible to be seated in an Exit Row Seat.**
- **SAA has the sole discretion**, at check-in or boarding, to determine whether a passenger meets the requirements to sit in an Exit Row Seat. If the passenger does not meet the requirements, they will be assigned a different seat.

Conditions:

- A boarding pass for an exit row seat will only be issued once a SAA staff member confirms all safety criteria are met as outlined in our terms and conditions.
- If a SAA staff member confirms that the passenger does not meet any of the required safety criteria, SAA may re-assign the passenger to a regular economy seat before or during the journey without refund of the Exit Row Seat reservation fees. These important safety requirements mean that notwithstanding the fact that passengers will be able to use Web and Kiosk check-in, where there are identified issues on-board the aircraft, passengers may be moved if they do not meet the exit row seating criteria.
- If a passenger becomes unable to meet all physical and legal safety requirements to sit in an exit row seat they must give SAA 72 hours' notice, further to which they will be moved to a standard seat and refunded the Exit Row Seat fee.



Flights to Windhoek increase to 3 x a day

Introducing Triple Dailies to Namibia! From the 1st of May, South African Airways now operates three times a day between Johannesburg and Windhoek with flight departures as follows:

JNB-WDH

SA070	Departs 05.55 / Arrives 07.50
SA074	Departs 11.40 / Arrives 13.35
SA076	Departs 15.20 / Arrives 17.15

WDH-JNB

SA071	Departs 08.40 / Arrives 10.25
SA075	Departs 14.30 / Arrives 16.15
SA077	Departs 18.05 / Arrives 18.05

The frequency increase to Windhoek follows other network expansion in recent time – here is a summary of the other recent developments:

- **Dar es Salaam:** A new connection to Johannesburg launched January 20, 2025.
- **Harare (Zimbabwe):** Increased to 12 flights per week, up from 10.
- **Lusaka (Zambia):** Now operating 12 weekly flights, up from seven.
- **Lagos (Nigeria) & Accra (Ghana):** Flights increased to four times weekly.
- **Kinshasa & Lubumbashi (DRC):** Flights to Kinshasa increased to five times weekly, while services to Lubumbashi, launched in November 2024, continue to strengthen trade links in the DRC.



South Africa, Value and more as a destination

If your clients are seeking destinations that offer exceptional experiences and unbeatable value – South Africa should be top of mind.

Right now, with **1 AUD = 12 ZAR**, South Africa is a destination where your clients can enjoy a truly premium travel experience – for significantly less than they'd expect.

From luxury safari lodges and coastal retreats to world-renowned wines and vibrant culinary scenes, South Africa offers extraordinary value without compromising on quality.

To give you an idea how far an Aussie dollar stretches in South Africa, below is a close approximation:

- 🍷 **Dinner at an upmarket restaurant:** ZAR 200 = ~AUD 17
- 🍺 **Craft beer at a local bar:** ZAR 30 = ~AUD 2.50
- 🍸 **Signature cocktail with a view:** ZAR 70 = ~AUD 6
- ☕ **Coffee at a trendy café:** ZAR 35 = ~AUD 3

This is a place where your clients can:

- 🦁 Go on a Big Five safari in style
- 🏔️ Trek up Table Mountain
- 🍷 Sip award-winning wines in Stellenbosch
- 🌊 Explore beaches, culture and cuisine from Cape Town to Durban
- 🌍 Enjoy rich, immersive travel experiences – for incredible value

And so much more!

South Africa isn't just affordable – it's smart travel. It's where your clients can go further, indulge more, and come home feeling like they truly lived it up.



Destination Spotlight - Gqeberha (Port Elizabeth)

Gqeberha, formerly known as Port Elizabeth, is South Africa's "Friendly City," offering stunning beaches, rich history, and easy access to world-class wildlife experiences. Whether you're here for a short visit or an extended stay, here is everything you need to know for a seamless experience.

Where to Fly Into

Arrive at **Chief Dawid Stuurman International Airport (PLZ)**, the main gateway to South Africa's Eastern Cape. **South African Airways** provides **multiple daily flights from Johannesburg** ensuring a smooth journey to Gqeberha.

What to Do

Explore the City's History & Culture

- **Donkin Heritage Trail** – A self-guided walking tour through the city's historic landmarks.
- **Route 67** – A public art trail celebrating Nelson Mandela's journey to democracy.
- **South End Museum** – Learn about the city's past and the forced removals during apartheid.

- **Nelson Mandela Metropolitan Art Museum** – Showcasing Eastern Cape artists and cultural heritage.

Enjoy the Best of the City

- **Boardwalk Mall & Entertainment Complex** – A popular spot for shopping, dining, and nightlife.
- **Stanley Street** – A vibrant food and drink hub with top restaurants and cafés.
- **Bayworld** – A marine park featuring an oceanarium, museum, and snake park.

Beaches & Outdoor Adventures

- **Hobie Beach** – One of the city's most famous beaches, great for swimming and water sports.
- **Sardinia Bay** – A breathtaking stretch of unspoiled beach, perfect for walking and picnics.
- **Cape Recife Nature Reserve** – Ideal for birdwatching, hiking, and exploring the historic lighthouse.

Wildlife & Safari Experiences

- **Addo Elephant National Park** – A must-visit Big Five safari destination just an hour from the city.
- **Kragga Kamma Game Park** – A smaller, family-friendly game reserve with easy self-drive options.
- **SAMREC (South African Marine Rehabilitation & Education Centre)** – Learn about conservation efforts for African penguins and other marine wildlife.

Where to Stay

For a comfortable and secure stay, consider these top areas:

- **Summerstrand** – A beachfront suburb offering luxury hotels and guesthouses.
- **Humewood** – Close to the beach and popular with business and leisure travellers.
- **Walmer** – A leafy residential area with boutique accommodations and great cafés.
- **Bluewater Bay** – A quiet seaside escape just outside the city centre.

How to Get Around

Gqeberha is a compact city, making it easy to get around:

- **Ride-share (Uber/Bolt)** – The safest and most convenient transport option.
- **Private Transfers** – Many hotels offer transfer services for added comfort.
- **Car Rental** – Ideal for those wanting to explore Addo Elephant National Park and the surrounding region.
- **Minibus Taxis** – Common but not always the safest or most reliable option for tourists.

For more information visit www.southafrica.net.

Picture courtesy of South Africa tourism.



Sawubona Magazine MAY/JUN25

Click [here](#) for the latest edition of our Inflight Magazine Sawubona, or scan the QR code below.



Happy Mothers Day

From all of us here at South African Airways we wish you all a Happy Mothers Day!



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NGIYABONGA - KEA LEBOHA - BAIE DANKIE - THANK YOU



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