



IZINDABA

*Welcome to Izindaba (which is Zulu for news in case you were wondering).
This is our new monthly trade newsletter where we will update you on the latest news, product developments, hints and important pieces of information from SAA.*

Read on and learn more!

More flights are coming! 4th and 5th weekly flights PER-JNB now in CRS

We are very excited to remind you that, effective December, we will be adding an additional frequency between PER and JNB. Even better, an additional 5th flight will operate from the 7th of January 2025.

From 8 December 2024, SAA will increase the frequency of its nonstop service from Perth to Johannesburg to four flights per week, with a further increase to five flights per week beginning 7 January 2025.

This increase will provide even more opportunities for Australian travellers to experience SAA service enroute to Africa.

Schedule effective: 07JAN25

Flight Schedule				Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
PER-JNB	SA281	23:25	04:40+1							
JNB-PER	SA280	20:35	12:10+1							

Travelers from the East Coast of Australia can easily connect to these Perth departures with seamless connections offered through SAA’s codeshare partnerships with Virgin Australia and Qantas Airways, or from New Zealand with codeshare partner Air New Zealand. This makes it even more convenient for Australian passengers to reach South Africa and beyond.



We're on the right path...

South African Airways continues to report steady, sustainable growth three years after returning to the skies. After 18 months of non-operation and comprehensive restructuring, SAA returned to the skies on 23 September 2021 with just six aircraft and six routes.

In a letter to the stakeholder community celebrating three years since the restart, Interim CEO, Professor John Lamola wrote that, three years later, the airline has more than doubled its route network and tripled its fleet size.

Lamola said, "We are proud that between August 2022 and August 2024, we have grown the airline to 16 aircraft flying 15 routes, with a 400% growth in passenger revenues during that period."

"To date, we have reopened 11 outstations, including Mauritius, Perth in Australia, and São Paulo in Brazil. Post-Covid, our employment offering has expanded from 500 to around 1 200 staff, including 140 pilots".

For more details on this release and others from SAA, please click [here](#)



BSP Refund Processing Fee

Just a reminder a processing fee of **AUD60/NZD60** is charged on all voluntary refunds processed via BSPLink.



Mandatory Contact Details in SAA PNR's

Please remember it's a mandatory requirement to have customer contact mobile and email details in all SAA PNR's. This information is used to email pax regarding late notice flight cancellations, delays and change of boarding gates. The various CRS entries are listed below as a reminder.

Amadeus:
SRCTCM-0061123456789
SRCTCE-first.surname@example.com

SABRE:

3CTCM/0061123456789-1.1 (whichever customer it applies)

3CTCE/first.surname@example.com-1.1 (whichever customer it applies)

Galileo:

SI.SA*CTCH PER 0061123654789

SI.SA*CTCE PER first.surname@example.com

More flights to Harare

SAA is pleased to announce an increase in the number of flights between Harare and Johannesburg from 10 to 12 frequencies per week, with effect from 5 November 2024, to cater for the growing demand.

Johannesburg flight details:

SA22 departs Johannesburg at 10h00, arriving in Harare at 11h35 (Daily)

SA24 departs Johannesburg at 20h10 arriving in Harare at 21h45 (Sunday to Thursday)

From Harare

SA25 departs Harare at 07h20, arriving in Johannesburg at 09h00 (Monday to Friday)

SA23 departs Harare at 12h25, arriving in Johannesburg at 14h05 (Daily)

The increased frequency is part of SAA's densification strategy to meet customer demand in the African region, an important area for SAA's growth strategy.

The increased demand is driven mainly by Zimbabwean expatriates, tourism and increased trade between the two countries. This trend is expected to grow in the coming years as the political environment stabilizes in Zimbabwe.



Star Alliance RTW Airfare

Do you want to travel the world? Are you excited to discover and experience different countries and cultures? Are you looking for the best value for travelling to the world's top iconic cities?

Have you thought about using the Star Alliance Round The World Airfare?

- Single ticket valid on all Star Alliance members
- Flexible from a 3 day journey to 1 year
- Has a user friendly online tool to assist with planning and fare rules [here](#)
- Your Round the World fare qualifies to earn miles and points in your Frequent Flyer Programme. Please refer to each airlines programme rules for more details.
- You are allowed a minimum of 2 and a maximum of 15 stopovers. A stopover lasts for 24 hours or more between two flights while transfers are less than 24 hours.



Visiting South Africa in October?

October in South Africa is a great time to visit, with mild spring weather and the northern rains still holding off. It's the perfect opportunity to snag some lower shoulder season rates and explore the country without battling peak-season crowds. The West Coast is still blooming with spring flowers, and in the game parks, many animals are giving birth.

What to Do?

If you're into safaris, early October is fantastic, especially in places like Kruger National Park, Pilanesberg, and Madikwe. The landscapes are lush, and it's calving season, so you'll likely spot some adorable newborns alongside the big hitters like elephants and rhinos. If you prefer something a bit more laid-back, the Cape Winelands are in full swing, with Stellenbosch and Franschhoek looking gorgeous and alive with spring growth, making wine tasting a must. And for those looking for an adrenaline rush, October is also prime time for shark-cage diving.

Where to Go?

Beyond the famous reserves and Cape Town, you should definitely consider Durban in October. Its subtropical climate is perfect for soaking up the sun at the beach, plus it offers a rich Zulu heritage worth exploring.

Events in October?

Don't miss the Cape Town International Kite Festival in Muizenberg. It's Africa's biggest kite festival, with an incredible display of colourful kites filling the skies, definitely a sight to see! Port Elizabeth hosts a lively Oktoberfest celebration, bringing a taste of German culture with traditional music, food, and, of course, beer, and October is peak whale-watching season in Hermanus and the Western Cape, so it's a fantastic time to see southern right whales along the coast.



Sales Team Spotlight for October

Hello I am Eve and I have worked as the Corporate Account Manager for South African Airways since I began at Walshe Group in 2017. I started in the travel industry over 15 years ago after returning from living abroad in Canada, 13 of which I have had the pleasure of working with my colleague Vicki Gordon. From Flight Centre to wholesale to inside sales I have had experience in a number of roles, before beginning my favourite role at SAA.

I remember my first trip to Africa like it was yesterday, I was lucky enough to travel and host a family that took me to Botswana & Vic Falls. I will always remember having a room which overlooked the Delta Plains and experiencing all the wildlife you could imagine roaming freely before my eyes, such an amazing and surreal experience. I have since been fortunate enough to travel to Africa & South Africa a number of times, each time experiencing amazing landscapes, wonderful cultures, unique history and first-class hospitality.

It has been an extremely welcome response to our return to the skies and I look forward to being of assistance in the future.

Eve Bihary

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NGIYABONGA - KEA LEBOHA - BAIE DANKIE - THANK YOU



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